

SumIT Systems Pre-Paid Service Calls

Eligible equipment includes personal PCs & MACs, peripherals, printers, and other such devices. Ineligible equipment includes: Servers, routers, switches, hubs, cable modems, DSL modems. These devices are included in corporate contracts (please contact for prices). Replacement parts and/or peripherals that are needed to complete the service are an additional cost to the customer. Travel time is an additional charge of \$15 per service call and is not included in the package price. "Drop-off" repairs do not incur this charge.

Eligible services or services performed during this service call include:

- Remove or contain viruses *
- Remove Spyware *
- Remove unnecessary software
- Install security programs either supplied by the customer or purchased from SumIT Systems
- Broadband Internet installation (i.e. cable modem, DSL)
- Wireless Setup
- Update operating system (Service packs & securities)
- Diagnose and/or repair operating system (i.e. system recovery)
- Data migration (i.e. data transfer) OR create system backups
- Data Recovery
- Install Software or Hardware

* Once Viruses and/or parasites are cleaned or removed, it is the responsibility of the system owner to prevent future infections.

Pricing

1 Prepaid call - \$85
3 Prepaid calls - \$225 (\$30 savings!)
5 Prepaid calls - \$360 (\$65 savings!!)
10 Prepaid calls - \$650 (\$200 savings!!!) **

Prepaid Calls are good for one year of date signed.

** 10 prepaid calls, good for 2 years of date signed**